

# Supplementary Information Document

(Incorporating the ISA Terms and Conditions)

# **WAY MA Cautious Portfolio Fund**

June 2023



### Introduction

Guide to this document

This document is designed to be read alongside a relevant 2-page NURS Key Investor Information document ("NURS Kii"). Together they summarise information about your investment in the WAY MA Cautious Portfolio Fund ("the Fund"), and provide answers to some important questions.

You should read these documents carefully to help you understand what you are buying, and keep them safe for future reference.

Please note that we will not accept your investment instructions unless you have confirmed that you have read the appropriate NURS Kii.

You should also read the relevant Prospectus (the "Prospectus") before making an investment decision. Your rights and duties as well as your legal relationship with the Fund is set out in the Prospectus. For a copy of the Prospectus, please write to WAY Fund Managers Limited, Cedar House, 3 Cedar Park, Cobham Road, Wimborne, Dorset BH21 7SB or call us on 01202 855856.

The NURS Kii and the Prospectus are available in English. If you have any doubts about the contents of these documents, you should contact a professional adviser.

As we are not registered with the relevant authorities in the United States we cannot sell shares to people who are "US persons". For a definition of a US person, and for further information on this point, please see further details in the Prospectus or call us on 01202 855856.

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#### YOUR INVESTMENT

### WAY MA Cautious Portfolio Fund ("the Fund")

The Fund exists as a sub-fund of an umbrella Open-Ended Investment Company (OEIC) called WAY MA Portfolio. An OEIC is open ended, which means its fund(s) grow, and more shares are created as more people invest, and shrink as people take out their money. The value of a fund is directly related to the value of the assets in which it invests and the number of shares it issues.

The Fund is authorised by the Financial Conduct Authority (FCA) and its shares can be sold to retail investors. The Fund is a Non-UCITS Retail Scheme (or "NURS").

Funds are a way of combining your money with that of other investors to buy a wider range of investments, reducing risk and providing access to the services of a professional fund manager. A fund is divided into shares, with the number of shares you hold representing your share of the fund.

#### Who is the Fund aimed at?

The Fund is designed to meet a wide range of investment needs and different appetites for risk. A summary of the investment objectives and policies of the Fund can be found in the relevant NURS Kii. Further details of the Fund's investment objective and policy can be found in the Prospectus.

#### ACD's assessment of the target market for the Fund:

#### WAY MA Cautious Portfolio Fund

The above Fund could be suitable for Retail Clients, Professional Clients and Eligible Counterparties who are seeking capital growth and are able to invest for at least five years. It is available for distribution through investment advice, portfolio management, non-advised sales and pure execution only channels.

#### The types of investors to whom the product is targeted:

Investors who have a basic knowledge of relevant financial products or no financial industry experience and are willing to accept that there is no capital guarantee, with 100% of their capital at risk. The Fund's objective is capital growth and therefore the Fund is <u>not</u> suitable for investors looking for a fund which generates income.

Investors and potential investors should note that neither the description of the typical investor profile as set out above nor any other information contained in this document constitutes investment advice and investors and potential investors should consult their own professional advisers concerning the acquisition, holding or disposal of shares in the Fund. Neither the Fund, the ACD nor the Investment Manager makes any statement or representation in relation to the suitability, appropriateness or otherwise any transaction in shares in the Fund.

#### What may the Fund invest in?

The Fund will invest in a diversified portfolio of collective investment schemes, investment trusts, transferable securities (including listed securities), deposits, money market instruments and cash or near cash.

The Fund may utilise derivatives for efficient portfolio management purposes.

The relevant NURS Kii sets out the investment focus of the Fund. The Prospectus sets out the investment objectives and policies in full and it is important that you take the time to read these documents.

#### **INVESTING**

#### How do I invest?

You can buy shares directly from us or through an intermediary or investment platform.

If investing directly with us or through an intermediary, when we receive your completed application form and payment, we will invest in the Fund you have chosen. If we receive your application before 12:00 noon UK time, we will invest in the Fund on the same business day. If we receive your application after 12:00 noon UK time, we will invest in the Fund(s) on the following business day.

We will send you or your financial adviser (or both) a confirmation following the investment. You will also be given an account number to use when you contact us.

If you invest through an investment platform, you should contact the platform to invest in the Fund.

You may also telephone the dealing team to invest in the Fund on 01202 855856.

#### What happens if I change my mind?

If you received advice from a financial adviser, and subsequently invested, you will receive a notice informing you of your right to change your mind and instructions on how to cancel. You will then have 14

days to cancel your investment. If you decide to proceed with your cancellation, we will calculate the value of your investment and return this to you based on the following:

- If the price of the Fund has decreased, the money returned may be less than your original investment.
- If the price of the Fund has increased, the money returned will be your original investment.

#### How do I sell shares?

If you invest directly with us or through an intermediary, you can sell your shares by writing to us or calling 01202 855856. We will then send you a confirmation together with a renunciation form, which you will need to complete and return to us. We will sell your shares at the 12 noon valuation point after we receive your instructions. Once we have received all the required documents to settle the deal, we will forward the proceeds of the sale to your designated bank account, normally within four business days. Investors are entitled to redeem their shares on any dealing day subject to certain conditions in the Prospectus and the Regulations.

If you invest through an investment platform, you should contact the platform to sell your holding.

#### Contract notes to an intermediary

Where an intermediary has placed a transaction on an investor's behalf, all copies of contract notes will normally be sent to the intermediary. It is the responsibility of the intermediary to ensure that its client receives a copy of the contract note.

Where an investor has the right to cancel the transaction (typically where investment advice has been received by the investor from a regulated intermediary prior to investment), one copy of the contract note is sent to the investor along with the

Cancellation Notice. A further copy is sent directly to the intermediary.

# Method for faxing applications or other instructions to deal in shares

Instructions (including applications and redemptions) sent to the ACD by fax (the ACD's fax no is 01202 855850) are only valid and binding on the ACD if the applicant or the applicant's authorised intermediary obtains separate confirmation from the ACD that the ACD has received the fax. After sending the fax, the applicant or the applicant's authorised agent is required to telephone the ACD on 01202 855856 promptly to obtain confirmation from a named representative of the ACD that the ACD has received the fax. Without procuring such verbal confirmation from the ACD, the applicant and the applicant's authorised representative acknowledge that the ACD shall have no liability in relation to any and all fax messages not received by the ACD.

# How do you calculate the value of the shares and where can I find out the value of my shares?

The value of your shares is linked directly to the value of the investments held in the Fund. We calculate the share prices at 12 noon UK time on each business day, which is the Fund's valuation point.

The Fund only has one price at which shares can be bought and sold. Any charges we place on buying and selling will be in addition to this figure.

The previous day's dealing prices of shares in the Fund's share classes are available at www.fundlistings.com or via a link at <a href="https://www.wayfunds.com">www.wayfunds.com</a>. The prices of shares can also be obtained by calling us on 01202 855856 during our normal business hours.

Fund	Share Class	Minimum Initial Investment	Minimum Subsequent Investment	Minimum Holding	Minimum Redemption	Regular Savings Plan*	Regular Withdrawal Facility
WAY MA Cautious Portfolio Fund	Class B Sterling Income and Accumulation	£1,000	£1,000	£1,000	£1,000	Yes, minimum of £100 per month	Yes
	Class C Sterling Income	£10,000	£1,000	£10,000	£1,000	Yes, minimum of £100 per month	Yes
	Class E Sterling Income and Accumulation	£1,000	£1,000	£1,000	£1,000	Yes, minimum of £100 per month	Yes
	Class S Sterling Income**	£1,000	£1,000	£1,000	£1,000	N/A	No
	Class T Sterling Income**	£1,000	£1,000	£1,000	£1,000	N/A	No

<sup>\*</sup>Collection date for the Regular Savings Plan is the first business day of each month.

#### **Accumulation and Distribution Dates**

Fund	Final Accounting Date	Interim Accounting Date	Ex-dividend Dates	Income Distribution/ Accumulation Dates
WAY MA Cautious Portfolio Fund	31 March	30 September	1 April	31 May

- Income will be distributed to holders of income shares who will receive a Tax Voucher (Distribution Notification for ISA investors) giving details of the amount distributed during the relevant period.
- Income will be accumulated in the price of accumulation shares and the share price will be increased to reflect this.
   Holders of accumulation shares will be sent a Tax Voucher (Distribution Notification for ISA investors) giving details of the amount accumulated during the relevant period.

<sup>\*\*</sup>Available only as part of an investment into a WAY Inheritor Plan.

### **CHARGES AND EXPENSES**

### What are the charges involved in investing?

This section gives details of relevant charges and expenses and the effect they may have on your investment. Full details of each of the charges, how they are calculated and when they are paid are set out in the Prospectus.

		Sub-fund	Share Class	Charge
When I buy shares	Initial Charge (may also be called Entry Charge)  There is an initial charge applicable to		Class B Sterling Income and Accumulation	5.25%
	the share classes when you invest in the Fund, which is a percentage of the amount you invest. We deduct this initial charge from the amount you invest and use the remaining amount to buy shares in the Fund.  (Paid by the investor as part of the initial investment)	WAY MA Cautious Portfolio Fund	Class C Sterling Income	0.00%
			Class E Sterling Income and Accumulation	2.00%
			Class S Sterling Income	2.00%
			Class T Sterling Income	2.00%
During my investment	Annual Management Charge (AMC) There is a charge for managing the Fund, which is usually a percentage		Class B Sterling Income and Accumulation	1.45%
	of the value of the Fund. (Paid out of the Fund)	WAY MA Cautious Portfolio Fund	Class C Sterling Income	0.65%
			Class E Sterling Income and Accumulation	0.95%
			Class S Sterling Income	0.95%
			Class T Sterling Income	1.25%
If I want to Switch or Convert my shares	Switching and Conversion charges We do not normally charge for Switching your shares from one Fund into another. We do not charge for converting shares in a fund to another share class of the same fund.	WAY MA Cautious Portfolio Fund	N/A	N/A
If I want to sell my shares	Exit charge We do not charge you a fee to sell your shares.	WAY MA Cautious Portfolio Fund	N/A	N/A

#### Fees detailed in the NURS Kii

The Entry charges and the Ongoing Charges Figure (the OCF) apply to all Classes of both Income and Accumulation Shares and are displayed in the NURS Kii (available separately at www.wayfunds.com). The OCF includes the AMC rate detailed above, as well as additional expenses paid by the Fund. There is no charge for switching to any other funds of WAY Fund Managers.

Further details concerning fees and any additional expenses paid by the Fund can be found in the Prospectus.

# How will charges and expenses affect my investment?

The Fund's fees and expenses are deducted from the Fund's income account. This may have the effect of reducing the amount of income available for distribution. However, where the amount of income received by the Fund is insufficient to meet all of the fees and expenses, some or all of such charges and expenses may be charges against capital instead. Any charges made against capital may have the effect of constraining capital growth.

#### Does a dilution levy apply?

The actual cost of purchasing, selling or Switching assets and investments in the Fund may deviate from the mid-market value used in calculating the Share prices due to dealing charges, taxes and any spread between the buying and selling prices of the Fund's underlying investments. These costs could have a dilutive effect on the value of an interest in a Fund. In order to mitigate the effect of dilution, and in order to protect the interests of existing/continuing Shareholders, the ACD has the power to charge a "dilution levy" on the purchase and/or redemption or Switching of Shares. The intention of a dilution levy is to mitigate, as much as possible, the dilutive effect caused by purchases and redemptions

Where charged, the dilution levy will be shown separately as an addition to the cost of Shares when they are issued by the ACD, or as a deduction when they are redeemed by the ACD.

The ACD has no entitlement to the dilution levy, which will be paid into the relevant Fund.

The need to charge a dilution levy will depend on the volume of net purchases or redemptions, or in relation to any large deals as described below. The ACD may

charge a discretionary dilution levy on any sale or redemption of Shares if, in its opinion, the existing Shareholders (for sales) or continuing Shareholders (for redemptions) might otherwise materially be adversely affected. A dilution levy must be imposed only in a manner, that so far as practicable, is fair to all Shareholders or potential Shareholders. In particular, the dilution levy may be charged in the following circumstances:

- (i) Where a Fund is in continual decline, in terms of net asset value, as a result of poor market conditions or continual net redemptions;
- (ii) Where a Fund experiences a large level of net redemptions on any dealing day, relative to its size (i.e. net redemptions equivalent to greater than 2% of its Net Asset Value);
- (iii) on "large deals". For these purposes, a large deal is defined as a single sale or a redemption of 2% or more of the Net Asset Value of a Fund;
- (iv) in any other case where the ACD is of the opinion that the interests of existing/continuing Shareholders and potential Shareholders require the imposition of a dilution levy.

Should a dilution levy be required then, based on future projections, it is estimated that the dilution levy will not exceed 2% when buying or selling shares. The ACD may alter its dilution policy either by Shareholder consent pursuant to the passing of a resolution to that effect at a properly convened meeting of Shareholders and by amending this Prospectus or by giving the Shareholders notice and amending the Prospectus 60 days before the change to the dilution policy is to take effect.

Further details on this policy are available in the full Prospectus.

### In specie redemption

In the event that a Shareholder requests the redemption or cancellation of Shares representing over 5% of the property of a Fund then, the ACD can effect an in specie cancellation, by cancelling the Shares and transferring relevant Scheme Property to the Shareholder (see full Prospectus). Should the Shareholder not wish to receive Scheme Property upon the redemption of Shares the ACD will arrange for the disposal of the securities at the redeeming Shareholder's expense.

#### Inducements

The ACD will make disclosures in the annual Report and Accounts in relation to inducements as required by the FCA Rules. Further details of any such inducements may be obtained on request from the ACD.

#### **TAXATION**

Tax affects both your personal position and that of the Fund. The tax position may change in the future. If you are unsure about your tax position, you should obtain advice from a professional adviser.

#### Does the Fund pay tax?

The Fund does not pay capital gains tax but does pay corporation tax on interest and some other income at a rate that is equal to the basic rate of income tax.

# What is my tax position if I invest in the Fund through an ISA?

When you invest through an ISA, there is no personal income tax or capital gains tax to be paid on income or gains in your ISA investment.

The value of any tax advantages will depend on your individual circumstances.

# What is my tax position if I invest into the Fund directly?

The information below is a general guide based on current UK law and HMRC practice, which are subject to change. It summarises the tax position of the Fund and of investors who are resident in the UK and hold shares as investments. Prospective investors who are in any doubt as to their tax position, or who may be subject to tax in a jurisdiction other than the UK, are advised to take professional advice.

You may have to pay UK capital gains tax if you sell shares or switch between funds.

All income paid to investors from their investments is treated by HMRC as income (whether we pay the money into your bank account or you choose to allow it to accumulate in a fund). As a direct investor, you will therefore have to pay income tax on any investment income you receive. We pay or accumulate the net amount of your investment income gross and, for the 2023/24 tax year, individual UK resident holders have an annual tax free allowance to dividend income of £1,000 per annum (£500 for the 2024/25 tax year). For dividend income received above the annual tax free

allowance, the current tiers and rates of tax (subject to change) are as follows and will be based upon as individual's level of income:

Basic Rate Taxpayers – 8.75% (basic rate)

Higher Rate Taxpayers - 33.75%

Additional Rate Taxpayers – 39.35%

Individuals should note that if the receipt of dividend income takes them from one band/tier of UK personal taxation to another, the tax due on the excess dividend income over the annual allowance will be at the rates applicable to the new band/tier.

Corporate Shareholders who receive dividend distributions may have to divide them into two (in which case the division will be indicated on the tax voucher). Any part representing dividends received from a company will be treated as dividend income (that is, franked investment income) and no further tax will be due on it. The remainder will be received as an annual payment after deduction of income tax at the basic rate, and corporate Shareholders may, depending on their circumstances, be liable to tax on the grossed up amount, with the benefit of the 20% income tax credit attached or to reclaim part of the tax credit as shown on the tax voucher.

Dividend distributions will be made gross to shareholders who are not UK resident. Non-resident shareholders who are individuals are not liable to UK income tax on the dividend distribution. Non-UK resident shareholders are recommended to seek professional advice as to the tax consequences of receiving a dividend distribution under the law of the jurisdiction of their residence.

Non-resident trusts may be chargeable to UK income tax on distributions made by the Fund and are recommended to seek professional advice.

#### **CLIENT MONEY**

#### Delivery versus payment (DVP) exemption

We are required to comply with the FCA's client money rules, as set out in Chapter 7 of the FCA's Client Assets sourcebook (CASS) (the 'Client Money Rules'). We are making use of the DVP exemption available under the Client Money Rules when handling money for you in connection with the buying or selling of units/shares in our funds. Under the DVP exemption, your money need not be treated by us as client money

for the purposes of the Client Money Rules in the following two scenarios:

- (1) where money is received from you that relates to your subscription to units/shares in one of our funds; and
- (2) where money is held by us that relates to the redemption of your units/shares in one of our funds.

While we are operating under the DVP exemption, your money will not be subject to the protections conferred by the Client Money Rules and, if we were to fail, the FCA's client money distribution rules as set out in Chapter 7A of CASS (the 'Client Money Distribution Rules') will not apply to these sums and you will not be entitled to share in any distribution under the Client Money Distribution Rules in respect of these sums.

Where we have not paid any money belonging to you to the trustee (in respect of a unit trust), the depositary (in respect of an OEIC) or to you, as the case may be, by close of business on the business day following receipt, we will stop operating under the DVP exemption for that transaction and will treat the relevant sum of money as client money for the purposes of the Client Money Rules.

By buying units/shares in one of our funds through us, you agree to our use of the DVP exemption as set out above. Should we cease at any time to make use of the DVP exemption, you will be notified in advance in writing.

#### **Interest**

We will not pay to you any interest earned on money we hold for you as client money under the Client Money Rules.

#### **OTHER INFORMATION**

#### What other information can I access?

The annual and interim long reports relating to the Company (including accounts) will normally be made available, free of charge, within two months of each annual accounting period on the ACD's website at <a href="https://www.wayfunds.com">www.wayfunds.com</a>. The ACD reserves the right to publish the annual report at a later date but not later than four months from the end of each annual accounting period end. The half-yearly (interim) long report and accounts will be made available, free of charge, within two months of each interim accounting period end on the ACD's website.

The annual and interim reports are also available to any person, free of charge, upon request via telephone or in writing to the ACD.

#### **Best Execution**

Our best execution policy sets out the basis upon which we will effect transactions and place orders in relation to the Fund whilst complying with our regulatory obligations to obtain the best possible results for the Fund. Details of the best execution policy are available from us upon request.

### **Voting Strategy**

The Fund's property may be associated with voting rights. We have a strategy which determines when and how to vote for the benefit of each Fund. A summary of this strategy is available from us on request by telephoning 01202 855856 or from <a href="https://www.wayfunds.com">www.wayfunds.com</a>. You can also obtain details of the actions taken while following the strategy for the Fund.

# The Fund's report and accounts and the Prospectus

Copies of the Prospectus and the latest annual and half-yearly reports may be obtained free of charge, either before or after you invest with us, at the ACD's address quoted in the Directory on page 12. The latest annual and half-yearly reports can also be downloaded from our website at www.wayfunds.com.

#### **Distance Marketing Directive**

If you have not had a face to face discussion with a representative of the firm through which you are making this investment, which could, for example, be the ACD or a firm providing financial advice, then you will be entering into this transaction 'at a distance'.

In this situation you do not have a right to cancel this investment unless we decide to extend such a right to you. If you have bought shares at a distance, and we do not extend cancellation rights, you are still entitled to sell those shares at any time (subject to the normal conditions). However, you cannot recover any initial charges incurred in the purchase of the shares.

This supplemental information document contains all of the information required for an investment made directly through us. Where shares are purchased through an agent, you should ask that agent for details of their identity, geographical address and the capacity in which they are acting. The main service we provide to investors is the management and administration of the Fund. Details of all fees and expenses associated with the provision of this service are provided in the relevant NURS Kii and the Prospectus. There are no additional costs levied by us for investing at a distance, but there may be other taxes or third party costs that may apply to investors depending on their personal circumstances. The investment contract between you and the ACD is governed by English Law and, by purchasing shares, you agree that the Courts of England have exclusive jurisdiction to settle any disputes. All communications in connection with this investment will be in English.

Any information in this document is valid only at the date of publication which is stated on the front cover. All such information can change at any time and it will not necessarily be possible for us to notify you of any such changes in advance. Please contact us for updates on any of the enclosed information.

# Telephone calls and electronic communications

Telephone calls and electronic communications will be recorded. The ACD will keep a copy of telephone calls and electronic communications. A copy of the record is available from the ACD on request. The records will be kept for up to five years and where requested by the FCA, for up to seven years.

#### **UK Money Laundering Regulations**

In order to comply with the identification requirements of the UK Money Laundering Regulations, we may need to ask you to provide proof of your identity and address when buying or selling shares or to perform independent electronic searches of third-party databases.

#### How do I complain?

To obtain a copy of the Complaints Procedure or to make a complaint concerning the operation or marketing of the Fund, please write to the Complaints Officer of the ACD at WAY Fund Managers Limited, Cedar House, 3 Cedar Park, Cobham Road, Wimborne, Dorset, BH21 7SB.

The Complaints Procedure can also be found on the Contact page of our website at <a href="www.wayfunds.com">www.wayfunds.com</a>. If a complaint is not resolved to your satisfaction and you subsequently wish to take the matter further you may refer it direct to Financial Ombudsman Service at

Exchange Tower, Harbour Exchange Square, London E14 9SR (see also www.financial-ombudsman.org.uk).

#### Am I covered by a compensation scheme?

You are covered by the Financial Services Compensation Scheme. You may be entitled to compensation from this scheme if we cannot meet our obligations. This depends on the type of business and circumstances of the claim. Most types of investment business are covered up to £85,000.

Further information is available from the Financial Services Compensation Scheme, at <a href="https://www.fscs.org">www.fscs.org</a>.

## Data Protection: How your personal data is used

By completing and submitting an application to invest in any of the Funds that WAY Fund Managers Limited ("we"/"us") operates, you will be giving your consent to the processing of your personal data (including any anti-money laundering verification check), by us for the administration of services in connection with your investment on a contractual basis. Additionally we may be requested to share your personal data with our regulator, the Financial Conduct Authority, or for wider compliance with any legal or regulatory obligation to which we might be subject.

If you have used an intermediary to submit the application we may also share information about your investment with them, to help them to continue to provide their services to you, unless you request us not to.

We may share your personal data with contracted third parties for the purposes mentioned above (however this does not entitle such third parties to send you marketing or promotional messages) and we do not envisage that this will involve your personal data being transferred outside of the European Economic Area.

We make every effort to maintain the registration of your holdings accurately. However, if you feel that we have incorrectly recorded any of your personal data, you may request its correction. You have the right to request copies of your personal data stored by us and can do so by using our contact details below.

Your data will be stored and processed securely for the period of your contract with us and for a minimum of seven years after our relationship ceases, for regulatory and legislation purposes only.

We are registered with the Information Commissioner's Office as a Data Controller and Data Processor for this

purpose. Further information on how we manage your personal data can be found within our Privacy Notice which can be found on our website www.wayfunds.com.

Should you wish to make a complaint or request further information on how we collect and process your personal data please contact us at:

Data Protection Office, WAY Fund Managers Limited, Cedar House, 3 Cedar Park, Cobham Road, Wimborne, Dorset, BH21 7SB. Email: DPO@wayfunds.com Tel: 01202 855856.

Alternatively, if you have any concerns or complaints as to how we have handled your personal data, you may lodge a complaint to the Information Commissioner's Office through their website which can be found at:

https://ico.org.uk/for-the-public/raising-concerns/.

#### DIRECTORY

#### The Company and its Head Office

WAY MA Cautious Portfolio Fund, Cedar House, 3 Cedar Park, Cobham Road, Wimborne, Dorset BH21 7SB. Authorised and regulated by the Financial Conduct Authority.

Administration Office: : Investor Administration Solutions Limited , Cedar House, 3 Cedar Park, Cobham Road,

Wimborne, Dorset BH21 7SB. Telephone: 01202 855856 Fax: 01202 855850

### **Sponsor**

Brompton Asset Management Limited, 1 Knightsbridge Green, London SW1X 7QA. Authorised and regulated by the Financial Conduct Authority.

#### **Authorised Corporate Director ("ACD")**

WAY Fund Managers Limited, Cedar House, 3 Cedar Park, Cobham Road, Wimborne, Dorset BH21 7SB. Authorised and regulated by the Financial Conduct Authority.

WAY Fund Managers Limited is a subsidiary of Professional Partners Administration Limited.

#### **Investment Manager**

Brompton Asset Management Limited, 1 Knightsbridge Green, London SW1X 7QA. Authorised and regulated by the Financial Conduct Authority.

#### **Depositary**

Northern Trust Investor Services Limited, UK Branch, 50 Bank Street, Canary Wharf, London E14 5NT. Authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority.

#### **Registrar and Administrator**

Investor Administration Solutions Limited ("IAS"), Cedar House, 3 Cedar Park, Cobham Road, Wimborne, Dorset BH21 7SB.

IAS is an appointed representative of Apex Fund & Corporate Services (UK), which is authorised and regulated by the Financial Conduct Authority.

#### **Fund Accountant**

Apex Fund & Corporate Services (UK) Limited, 6th Floor, 140 London Wall EC2Y 5DN. Authorised and regulated by the Financial Conduct Authority.

#### **Auditor**

PKF Littlejohn LLP, 15 Westferry Circus, Canary Wharf, London E14 4HD. Authorised and regulated by the Financial Conduct Authority.

#### **Competent Authority**

The Company is authorised and regulated by the Financial Conduct Authority. They can be contacted at 12 Endeavour Square, London, E20 1JN or by calling 0800 111 6768 (freephone) or 0300 500 8082 from the UK, or +44 (0)20 7066 1000 from outside the UK. Website <a href="https://www.fca.org.uk">www.fca.org.uk</a>

#### **ISA TERMS & CONDITIONS**

These Terms and Conditions are effective from 1<sup>st</sup> January 2021 and substitute in full any previous terms and conditions relating to your ISA investment.

#### 1. Definitions

**'Account'** means a WAY Fund Managers Limited ISA invested in the relevant OEIC.

**'ACD'** means the Authorised Corporate Director of the Fund, which is WAY Fund Managers Limited.

'Administrator' 'means the administrator of the ISA, which is Investor Administration Solutions Limited.

**'Distribution Payment Dates'** will be as detailed in the Prospectus for the OEIC.

**'FCA'** means the UK Financial Conduct Authority of 12 Endeavour Square, London, E20 1JN.

'Fund/Fund(s)' means a fund, a sub-fund or sub-funds of the OEIC.

'Investments' means the Shares and/or cash held in the ISA.

'Investor' means a Qualifying Individual, who invests in an ISA.

**'ISA'** means a Stocks and Shares Individual Savings Account established under the Regulations governed by these Terms and Conditions and subscribed to by the Investor.

**'Manager'** means the ISA Manager which is WAY Fund Managers Limited.

'Qualifying Individual' means an individual aged 18 years or over who is deemed to be resident in the UK for tax purposes. This includes a non-resident who performs duties which by virtue of Section 28 of the Income Tax (Earnings & Pensions) Act 2003 are treated as being performed in the UK (Crown employees serving overseas) or is married to, or is in a civil partnership with a person who performs such duties.

'Regulations' means the Individual Savings Account Regulations 1998 (as amended from time to time).

'Rules' means the rules of the FCA (as amended from time to time).

'Terms and Conditions' means these terms and conditions and the statements and declarations made by the Investor on his or her application form.

'We/us/our' means the Manager.

'Year' means a year beginning on 6 April in any year and ending on 5 April in the following year.

'You/your' means the Investor.

#### 2. General

2.1 You should note that in accordance with the Rules, we categorise Investors as "Retail Clients". You will not receive unsolicited calls from us.

2.2 You should be aware of the nature and risks of investing in an ISA. Please see the Prospectus for more information about the Fund.

2.3 The Account will come into force subject to the Regulations and the provision of these Terms and Conditions on the date the Manager accepts your application.

2.4 These Terms and Conditions shall apply to all transactions between the Investor and the Manager and form the basis upon which the ISA will operate.

2.5 The Manager reserves the right to amend these Terms and Conditions, provided that such variation will not prejudice compliance with the Rules or the Regulations. Any such significant amendment will be notified to the Investor and will automatically take effect 30 calendar days later. We may vary these Terms and Conditions to reflect changes in the Rules or Regulations, without giving you prior notice.

2.6 The Manager will manage the ISA in accordance with the Regulations and will notify the Investor if the ISA has or will become void due to any failure to satisfy them. Should any provision of these Terms and Conditions be or become illegal, invalid or unenforceable under any applicable law, neither the validity nor enforceability of the remaining provision in these Terms and Conditions will in any way be affected or impaired.

2.7 This ISA is not a stakeholder product (the minimum voluntary benchmark prescribed by HM Treasury).

2.8 You should note that your tax treatment in relation to any investments made under these Terms and Conditions will depend on your individual circumstances and may be subject to change in the future.

2.9 The Manager is authorised and regulated in the conduct of investment business by the

Financial Conduct Authority (12 Endeavour Square, London, E20 1JN, UK), FCA registration number 469278. You can check this by visiting the Register on the FCA's website (www.fca.org.uk/register) or by contacting the FCA on 0800 111 6768. We are approved by HM Revenue & Customs as an ISA Account Manager under the Regulations. 2.10 The Manager's registered address is at Cedar House, 3 Cedar Park, Cobham Road, Wimborne, BH21 7SB. Authorised and regulated by the Financial Conduct Authority and its website is <a href="https://www.wayfunds.com">www.wayfunds.com</a>.

#### 3. Your Application

- 3.1 You can apply to subscribe to an ISA in either of the following ways:
- (a) By completing our application form and returning it to us by post.
- (b) By investing a lump sum by calling our dealers on 01202 855856. This service is only available to clients who can confirm that they have received the Key Investor Information Document pre-sale.
- (c) If you apply by telephone, we will send you confirmation of the details you have provided and a copy of the declaration you have made under the Regulations once we have accepted your application. Once you have received this confirmation, you have 30 calendar days to tell us if any details are incorrect.
- 3.2 If you complete our written application form, we will simply send you confirmation of your subscription once we have accepted it.
- 3.3 If you do not give us the complete information required under the Regulations at the time we receive your application form, then we cannot proceed with your ISA subscription and we will return your application to you for completion.

### 4. Acceptance

4.1 For new ISAs, the Manager can accept a correctly completed and signed application form only if a payment has been made to WAY Fund Managers Limited or, for those saving on a monthly basis, a valid and correctly completed direct debit mandate made payable to WAY Fund Managers Limited. The Manager does not have to accept every application it receives.

For ISA transfers to the Manager:

4.2 A transfer will only take effect when the Manager has accepted the Investor's application. The Manager will not accept an application unless and until it has received a correctly completed transfer application form; and a cheque made payable to WAY Fund Managers Limited from the investor's previous ISA manager (or an electronic payment to the same effect).

4.3 When an Investor transfers from another ISA manager and the Investor has already subscribed in the current tax year, the Investor cannot subscribe further money into the Account with the Manager until after the transfer has been effected and provided the maximum contribution has not already been made.

#### 5. Investment

5.1 The minimum investment permitted to open the ISA and the maximum amount that may be invested in the ISA in the tax year can be found on our Stocks and Shares ISA Application Form. The latest version of the application form can be found under www.wayfunds.com the relevant Sponsor name. The entire ISA tax allowance limit is able to be invested into a Stocks and Shares ISA or a Cash ISA, or any combination of the two, provided that you do not pay in more than the overall ISA limit within the same tax year. The minimum sum that may be invested through the monthly savings plan is £100 per month. Collection date for regular savings is the 1st business day of the month.

5.2 New subscriptions or transfer proceeds will be invested in the relevant Fund at the next buying price applicable at the time of acceptance of the application.

5.3 An Account will be opened for the current tax year and, in the case of an Account subscribed by monthly savings plan, for each successive year until the agreement is terminated.

#### 6. Management of the ISA Investments

6.1 We will manage your Account as directed by you in your application or other instruction, and in accordance with the Regulations and these Terms and Conditions.

#### 6.2 Best execution

6.2.1 We are required to seek to achieve the best possible result for you when dealing with any order to buy or sell financial instruments and to set out arrangements for this purpose in a "best execution policy".

6.2.2 We are required to consider various factors when deciding how best to deal with orders from customers. These include price, cost, speed, likelihood of execution and settlement, size, nature and other relevant matters. As we have classified you as a Retail Client we will usually consider price to be the most important factor for you.

6.2.3 However, for orders relating to Shares in the Fund, the only method available for dealing with most of these in practice is to transmit them to the ACD for execution: the ACD will be deemed to be the "execution venue" for these purposes. Where there is only one execution venue that we can use in practice to deal with your orders, we will have to use that venue regardless of the impact of the execution factors listed above.

6.2.4 The Fund may be available via another trading platform provided by a third party. Strictly speaking, this could be an alternative execution venue. However, we do not use such platforms for the Fund, as we do not believe that we would obtain a better price by doing so. The use of a particular platform may also not be permissible under the Regulations; for example, if it means that investments acquired through the platform must be held in the name of a nominee of the platform provider.

6.2.5 The arrangements explained above may involve execution outside of a regulated market or multilateral trading facility (within the meaning of the Rules).

6.2.6 We will monitor the effectiveness of the arrangements mentioned above and implement.

6.2.7 Please note, any specific instructions from our customers as to how their orders are dealt with may prevent us from taking the steps that we have designed to obtain the best possible result in the circumstances.

By agreeing to these Terms and Conditions, you will be giving: your prior express consent to the execution of orders outside a "regulated market" or a "multilateral trading facility" (as

those terms are defined in the Rules) where this is appropriate; and your consent to our best execution policy as summarised above.

#### 6.3 Appropriateness

We are not required to assess the suitability of the investment or service provided or offered to you and, as a result, you will not benefit from the protection of the Rules on assessing suitability. Therefore, we will not assess whether: the investment or service meets your investment objectives; you are able financially to bear the risk of any loss that the investment or service may cause; or you have the necessary knowledge and experience to understand the risks involved.

6.4 Legal title to the Investments will be vested in the name of the Manager but beneficial ownership will be and will remain with the Investor. Your investment will not be lent to third parties or used as security for a loan.

6.5 Certificates will not be issued in respect of Shareholdings in the Fund(s) but any documents evidencing title to an ISA Investment will be held by the Manager or as the Manager may direct.

6.6 If you hold any cash in your Account, we will deposit it in a client money account in our name, with an appropriately regulated bank or institution of our choice in the United Kingdom in accordance with our obligations under the Rules. The bank will hold the cash on our behalf in a trust account separate to any account used to hold money belonging to us in our own right. We will not be responsible for any acts or omissions of the bank. In the event that the bank becomes insolvent we will have a claim on behalf of our customers against the bank. If, however, the bank cannot repay all of its creditors, any shortfall may have to be shared pro rata between them. No interest will be paid on such cash in accordance with the Regulations and the Rules. If we are holding cash, whether client money or not, we may withdraw it and apply it towards paying fees, charges and other sums due to us.

6.7 The Manager may employ agents in connection with the services it is to provide and may delegate all or any of its powers or duties to any delegate or delegates of its choice. The Manager will satisfy itself that any person to whom it may delegate any of its functions or responsibilities under these Terms

and Conditions is competent to carry out these functions or responsibilities.

- 6.8 The Manager has appointed Investor Administration Solutions Limited as the Administrator to the Accounts.
- 6.9 Money will not be borrowed on the Investor's behalf. The Investor will not be committed to underwrite any issue or offer for sale of securities.

#### 7. Charges and Expenses

- 7.1 No charges will be levied for the management or administration of the ISA. However, the investment of new subscriptions and transfer payments will attract the normal charges applicable to investors in the Fund. (For further detail please refer to the Key Investor Information Document and the Supplementary Information Document).
- 7.2 There is currently an initial charge based on the Net Asset Value for purchases of Shares in the Fund(s) and a percentage periodic charge per annum of the Net Asset Value of each Fund. These charges are detailed in the Supplementary Information Document and Prospectus. These charges may only be increased in accordance with the Rules and you will be notified accordingly.
- 7.3 In the case of transfers, we reserve the right to pass on to you any expenses or costs incurred when transferring Accounts between account managers or transferring your Investments, including any VAT due on these charges. We may review our charges when we consider it appropriate and will notify you 60 calendar days in advance of any increase in our charges.
- 7.4 If you do not have enough cash in your Account to pay our charges, or any payment of taxes, as they become due, we may sell Shares in your Account to raise the required amount. We may apply or waive any of our charges at our absolute discretion.
- 7.5 If you open an Account through an independent financial adviser, we may pay initial and renewal commission to the adviser at our discretion. These commissions are paid by us out of our charges and do not constitute additional charges to your Account.
- 7.6 Please note that other costs, including taxes, may arise that are not paid by the Manager or imposed by it.

#### 8. Withdrawals from your Account

- 8.1 An Investor may, by giving written notice to the Manager, make cash withdrawals of all or part of their Account at any time. On receipt of the Investor's written instructions to make a withdrawal and within such time as stipulated by the Investor in those withdrawal instructions (subject to any reasonable business period not exceeding 30 days, which we require for the practical implementation of the instructions) part of the Account shall be paid to the Investor. If an Investor withdraws all of his Investment his Account will be automatically terminated. This notice of withdrawal should be sent to the Administrator at the operating address given in the Prospectus.
- 8.2 Normally, Shares in the Fund(s) will be sold at the next selling price prevailing at the time of receipt of the written notice by the ACD's Administrator, and the proceeds thereof will be dispatched within four business days following receipt of satisfactory renunciation.

#### 9. Income from your Account

- 9.1 If you ask us to pay out your Fund's income to you, we will buy income Shares, if they are available, in the Fund(s) of your choice. If you ask us to reinvest your Fund's income we will buy accumulation Shares. Please refer to the Supplementary Information Document or the Prospectus to confirm the availability of income Shares and accumulation Shares in your chosen Fund.
- 9.2 If you change your income instructions we will automatically convert or switch your Fund investments to the appropriate type of Share if they are available (that is, income or accumulation Shares) free of any sales charge.
- 9.3 We will reinvest any further income your Account receives in the form of distributions, or other rights or proceeds from any Shares held, in the same underlying Shares, where you still hold these Shares, unless you instruct us to pay this out to you. Where you have switched the underlying Shares into Shares in other funds the reinvestment will be made into these other Shares. Where you no longer hold the underlying Shares within your Account, the income will be paid out to you.

#### 10. Transfers and Termination

10.1 On your written request we will, within such time as stipulated by you in those instructions (subject to any reasonable business period not exceeding 30 days, which we require for the practical implementation of the instructions) arrange for the transfer of the ISA (or part thereof) to another approved manager and where possible within such time stipulated by you and subject to the Regulations. However, we cannot guarantee that the transfer will take place on the date requested.

10.2 The Manager may, following 30 days' prior written notice, transfer its responsibilities as manager of the ISA to any entity (including an associate of the Manager) which is approved under the Regulations as a plan manager, if that other entity writes to the Investor and undertakes to carry out all the Manager's duties and obligations in respect of an Account. Following such communication, the Manager will be released from all those duties and obligations that the new manager has undertaken to carry out. Before such a transfer is carried out, the Manager shall satisfy itself that any new manager is competent to carry out those functions and duties to be delegated or transferred.

10.3 The Manager will consider requests in writing to accept the transfer of an ISA held with another approved manager but will require the transfer to be effected in cash.

10.4 The Investor may terminate the ISA immediately by giving the Manager prior written notice. Such termination shall not prejudice the completion of any transaction commenced prior thereto. The Terms and Conditions shall continue to apply until all outstanding transactions and liabilities have been performed and discharged.

10.5 The Investor may in the termination notice (referred to in clause 10.3) elect to transfer all or part of the Investments to the main Share register and such Shares shall henceforth be registered in the sole name of the Investor. On written notice to terminate the Account, and within such time as stipulated by the Investor in those termination instructions (subject to any reasonable business period not exceeding 30 days, which we require for the practical implementation of the instructions),

Account interest and dividend rights or other proceeds or any cash shall be transferred to you. We will send you any proceeds due, less any applicable charges. Where all or part of the Investment is not transferred, they will be sold at the prevailing forward selling price at the time of receipt of the notice and the Manager shall account to the Investor for the proceeds.

10.6 Proceeds will be paid by electronic transfer. We reserve the right to retain redemption proceeds until all anti-money laundering documentation has been received. Such redemption proceeds will be held on a client money account: no interest will be payable.

10.7 The Account may be terminated by the Manager, at its sole discretion and without giving any reason, by giving the Investor 90 days' written notice. In such circumstances you will have the right to transfer the Account to another plan manager or to receive the investments or their cash value at the relevant time. There is a potential loss of income and growth following a rise in the markets whilst the ISA transfer remains pending.

10.8 The Manager may deduct from the amount of any payment or transfer of Investments an amount to satisfy any sums due to him under these Terms and Conditions and tax liabilities of the Investor (or his personal representatives) for which the Manager is accountable.

#### 11. Death

11.1 Investments cease to be tax-exempt with effect from the date of death of the Investor and the ISA will therefore be terminated immediately upon receipt of a copy of the death certificate.

11.2 The Investments will be transferred, outside the ISA, to the order of the Investor's personal representatives pending receipt of grant of probate and their further instructions. Notwithstanding the termination of the ISA status, the Manager's rights and powers under these Terms and Conditions shall continue and shall bind the Investor's personal representatives.

11.3 Where an ISA holder has died on, or after, 3rd December 2014, their surviving spouse or civil partner can now inherit their

ISA tax benefits. The surviving spouse/civil partner will be eligible for an additional allowance equal to the value of the ISA on the date of the holder's death. This Additional Permitted Subscription (APS) is in addition to the surviving spouse/civil partner's usual ISA allowance. Details about how to claim the APS will be sent to the executor(s) along with the required application forms.

# 12. Reports and Shareholders' Meetings

12.1 The Manager shall send the Investor regular bi-annual statements showing the number of Shares held, a valuation of those Shares and details of all transactions for the period. The OEIC's Report and Financial Statements may be requested free of charge from the ACD or viewed at www.wavfunds.com.

12.2 Voting rights attached to Investments will not be exercised by the Manager but arrangements will be made by the Manager for the Investor, if he or she so wishes, to attend Shareholders' meetings, to vote and to receive any other relevant information issued to Shareholders in addition to the annual or interim reports in respect of the Fund.

#### 13. Cancellation Rights

13.1 When your application has been accepted the Manager shall send to you a cancellation notice, as required by the Rules. In order to exercise the right of cancellation, the notice must be returned to the Manager within 14 days of its receipt. In such an event, the Investor will receive back his or her subscription, unless the value of the investment has fallen at the date of the Manager's receipt of the notice. In this case a deduction will be made of the amount by which the value of the investment has fallen.

#### 14. Complaints

14.1 The Manager operates a written complaints procedure in accordance with the Rules and a copy of this can be found on the our website at <a href="www.wayfunds.com">www.wayfunds.com</a> or can be obtained by writing to the Complaints Manager at the address given below. Any complaint

should in the first instance be addressed to the Complaints Manager at: WAY Fund Managers Limited, Cedar House, 3 Cedar Park, Cobham Road, Wimborne, Dorset BH21 7SB.

If the matter is not resolved to the Investor's satisfaction, the Investor subsequently has the right to complain to the Financial Ombudsman Service at Exchange Tower, Harbour Exchange Square, London E14 9SR.

#### 15. Compensation

15.1 In the event that the ACD is not able to meet its financial liabilities to the Investor, the Investor may be entitled to compensation under the Financial Services Compensation Scheme established under the Financial Services and Markets Act 2000. Most types of investment business are covered for 100% of the first £85,000. This level of compensation is set out by the UK Government and can change. This is the maximum compensation available.

### 16. Liability and Rights of the Manager

16.1 We will not be liable to you for any costs, claims, demands, losses, expenses or any other liabilities whatsoever (including any demands or claims by HM Revenue & Customs) as a result of any loss of opportunity to increase the value of any of your Investments, or any depreciation in the value of any of your Investments other than as a result of our negligence, fraud, wilful default or breach of the Rules.

16.2 We will not be liable for acts or omissions by us or any third party, whether or not that third party is acting as our agent, unless it arises as a result of our negligence, fraud, wilful default or breach of the Rules. We currently have insurance cover for loss of Account investments including loss resulting from misappropriation, negligence, fraud or dishonesty by our employees.

16.3 We will not be liable for any loss or damage suffered as a result of circumstances beyond our reasonable control, provided where relevant that we have complied with the Rules on business continuity. We will not be liable for any negligence, fraud or default by any bank or custodians who hold cash or assets in or on behalf of your Account or any

other person, firm or company through or with whom transactions are effected on your behalf. 16.4 The Manager may, without prior notice to the Investor, apply any cash or realise any Investments in payment of any taxes, fees, commissions and/or expenses owed by the Investor to the Manager. In the event that such liabilities remain unsatisfied after such action, the Investor shall on demand promptly pay the Manager any shortfall.

16.5 The Investor shall indemnify the Manager in full in respect of any liabilities, taxes, costs, charges and expenses incurred in connection with the ISA.

16.6 To the extent permitted by the Regulations, the Manager may make claims, conduct appeals and agree on the Investor's behalf liabilities for, and any relief from, tax in respect of the ISA.

16.7 Nothing in these Terms and Conditions shall restrict the Manager's right to provide investment services to others.

#### 17. Notices and Instructions

17.1 Notices and instructions to the Manager should be in writing and signed by the Investor. Such notices and instructions should be sent to the following address: WAY Fund Managers Limited, Cedar House, 3 Cedar Park, Cobham Road, Wimborne, Dorset BH21 7SB

17.2 Notices and other documents to be given to the Investor will be posted to the Investor's last address held by the Manager and will be considered to have been received by the Investor two days after posting.

17.3 You must supply us with all information that we reasonably ask for, in relation to your Account. In particular, you must tell us promptly if you cease to be a Qualifying Individual, change your address, your personal status, your Financial Adviser, or other information you have given us in your Application or any other significant change in your circumstances which might affect your Account. You need to inform us of a change of address by signed, written instructions. You need to inform us of a change of name by signed, written instructions - including the original or certified copy of any legal documentation. If you are an ISA investor, you must write to tell us if you cease to be a

Qualifying Individual.

#### 18. Confidentiality

- 18.1 The Manager will not disclose confidential information obtained by it relating to the Investor, to any third party, except in the following circumstances:
- (a) the information is disclosed to any agent of the Manager who will be bound by the same duty of confidentiality;
- (b) when any transaction in the ISA is carried out through a Financial Adviser, the Manager will treat that adviser as the Investor's agent and may disclose full details of the ISA to each such agent and accept instructions from any such agent in respect of the ISA;
- (c) with the prior written consent of the Investor; and
- (d) where the Manager is under any legal or regulatory obligation to do so.

#### 19. Conflict of Interest

19.1 When the Manager or Administrator provides services to you, the Manager or the Administrator (or associates of either) may have an interest or conflict of interest in relation to the transaction. In circumstances, neither parties (nor their associates) will be liable to account to you for any benefit, profit or commission or other remuneration made or received by reason of the transaction or any connected transaction. The circumstances in which conflicts of interest might arise include where we deal on your behalf with another subsidiary company of Professional Partners Administration Limited ("PPAL"), where we act for other investors with an interest in such investments or where the transactions are in Shares of a Fund for which the subsidiary company of PPAL is the adviser of the ACD.

19.2 Where a potential conflict arises, we are committed to managing these to prevent abuse and protect our employees, clients and other counterparties and to ensure that transactions and services are effected on terms which are not materially less favourable to the client had the potential conflict not existed. Further detail on our conflicts of interest policy is available on request.

19.3 We are required to identify, manage,

record and, where relevant, disclose actual or potential conflicts of interest between us and our clients and between one client and another and to have a written policy in place.

# 20. Data Protection: How your personal data is used

20.1 By completing and submitting an application to invest in any of the Funds that WAY Fund Managers Limited ("we"/"us") operates, you will be giving your consent to the processing of your personal data (including any anti-money laundering verification check), by us for the administration of services in connection with your investment on a contractual basis. Additionally we may be requested to share your personal data with our regulator, the Financial Conduct Authority, or for wider compliance with any legal or regulatory obligation to which we might be subject.

20.2 If you have used an intermediary to submit the application we may also share information about your investment with them, to help them to continue to provide their services to you, unless you request us not to. We may share your personal data with contracted third parties for the purposes mentioned above (however this does not entitle such third parties to send you marketing or promotional messages) and we do not envisage that this will involve your personal data being transferred outside of the European Economic Area.

20.3 We make every effort to maintain the registration of your holdings accurately. However, if you feel that we have incorrectly recorded any of your personal data, you may request its correction. You have the right to request copies of your personal data stored by us and can do so by using our contact details below.

20.4 Your data will be stored and processed securely for the period of your contract with us and for a minimum of seven years after our relationship ceases, for regulatory and legislation purposes only.

20.5 We are registered with the Information Commissioner's Office as a Data Controller and Data Processor for this purpose. Further information on how we manage your personal data can be found within our Privacy Notice which can be found on our website www.wayfunds.com.

20.6 Should you wish to make a complaint or request further information on how we collect and process your personal data please contact us at:

Data Protection Office, WAY Fund Managers Limited, Cedar House, 3 Cedar Park, Cobham Road, Wimborne, Dorset, BH21 7SB.

Email: DPO@wayfunds.com Tel: 01202 855856. Alternatively, if you have any concerns or complaints as to how we have handled your personal data, you may lodge a complaint to the Information Commissioner's Office through their website which can be found at https://ico.org.uk/for-the-public/raising-concerns/.

### 21. English Law

21.1 We will always communicate with you in the English language. Your dealings with WAY Fund Managers Limited before and after you have made an investment with us shall be governed in accordance with English Law.

